Salem and Hope Creek Generating Stations

* PSEG

We make things prosper.

PSEG Nuclear, LLC

Metrics will be published following the first quarter 2005 Employee Survey for:

* KNOWLEDGE OF ALTERNATIVE AVENUES

* EMPLOYEE PERCEPTION OF MANAGEMENT COMMITMENT

* SUPERVISOR COMMUNICATION EFFECTIVENESS

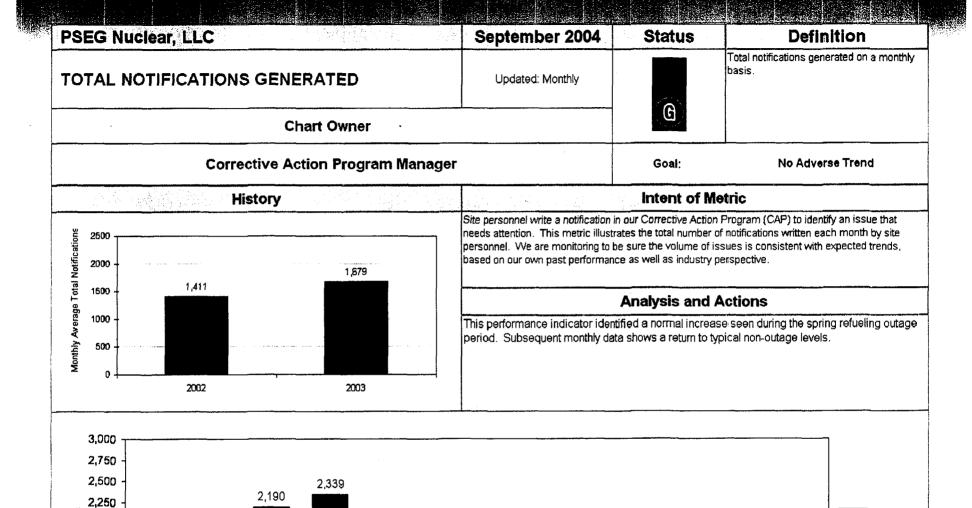
* TRUST AND RESPECT BETWEEN MANAGEMENT & SITE PERSONNEL



EG N	Nuclear, LLC		September 2004	Status	Definition	
:WE I	MANAGEME	NT TRAINING ATTENDANCE	Updated: Monthly		Attendance for Safety Conscious Work Environment (SCWE) Training - PSEG Nuclear Management.	
		Chart Owner		(G)		
		Nuclear Training Manager		Goal:	43 associates by year end	
		History		Intent of		
			Itraining to enhance management's	understanding of ker	road range of subjects. This metric measures y Safety Conscious Work Environment (SCWE ities for proper implementation. This is a full d	
				Analysis and	d Actions	
	New	Indicator for 2004	Safety Conscious Work Environmend of January 2005.	ment training for ma	nagement is scheduled to be completed by	
200 T	New	v Indicator for 2004		ment training for ma	inagement is scheduled to be completed by	
	New	v Indicator for 2004		ment training for ma		
		150		ment training for ma	inagement is scheduled to be completed by	
	187			ment training for ma		
	187	150		ment training for ma	Attended —△—Goal — Remaining	
	187	150		ment training for ma	Attended —————————————————————————————————	
	187	150		ment training for ma	<u>∆</u> Goal	
175 - 150 - 125 - 100 -	187	150		ment training for ma	Attended Goal Remaining to Attend	

PS	SEG Nuclear, LLC	September 2004	Status	Definition	
	XECUTIVE REVIEW BOARD (ERB) ACTION PPROVALS	Updated: Monthly		Executive Review Board (ERB) reviews proposed personnel actions to ensure no retaliation or chilling effect implications.	
	Chart Owner		(G)		
	Safety Conscious Work Environment	Manager	Goal:	No Adverse Trend	
	History		Intent of N	Netric	
		perceived to be taken against site p	ersonnel for raising motions, transfers ar	ensure that no adverse action is taken or nuclear safety issues. This Board reviews nd terminations for PSEG employees and	
			Analysis and	Actions	
	NEWODOICSIDE OF ZUIZ				
	New Indicator for 2004		pected, initial appro	r-up letter sent to all supplemental (contra ovals were low, however, the approval rat ome more knowledgeable and experienc	
	20	personnel vendors in July. As ex has significantly improved as ma	pected, initial appro	ovals were low, however, the approval ra	
		personnel vendors in July. As ex has significantly improved as ma	pected, initial appro	ovals were low, however, the approval ra	
	20	personnel vendors in July. As ex has significantly improved as ma	pected, initial appro	ovals were low, however, the approval rate ome more knowledgeable and experience of a transfer of the control o	
	20	personnel vendors in July. As ex has significantly improved as ma in the process.	pected, initial appro	ovals were low, however, the approval rate one more knowledgeable and experience	

PSEG Nuclear, LLC September 2004 **Status** Definition **EMPLOYEE CONCERNS PROGRAM (ECP) -**The number of Employee Concerns Program (ECP) concerns filed anonymously **CONCERNS CONFIDENTIALITY / ANONYMITY** Updated: Monthly / confidentially versus total number of concerns per month. Chart does not include **REQUEST** NRC 30-day requests. **Chart Owner Employee Concerns Program Manager** No Adverse Trend Goal: Intent of Metric History This metric shows the total number of concerns brought to our Employee Concerns Manager. This is 50 an alternate means to have issues addressed outside of line management. Number of ECP Concerns 40 33 30 **Analysis and Actions** 20 -12 During the current year, there have been twenty-seven concerns (non-NRC referred) brought to 10 the attention of the Employee Concerns Program. Four were submitted anonymously or with a specific request for confidentiality. A review of the concerns indicates no adverse trend. 2003 ☐ Confidentiality Requested ■ Total Number of Concerns **Anonymous** 10 8 ☑ Monthly Total Number of ECP Concerns Confidentiality / Anonymously 8 ■ Monthly Total Number of Concerns 2 -Oct Dec Jul Sep Nov Jan Feb Mar Apr May Jun Aug



1,740

Sep

Oct

Nov

1,608

Aug

1,916

May

1,546

Jun

1,509

Jul

Total Notifications

2,000

1,750

1,500 1,250 1,000 750 500 1,837

Jan

1,590

Feb

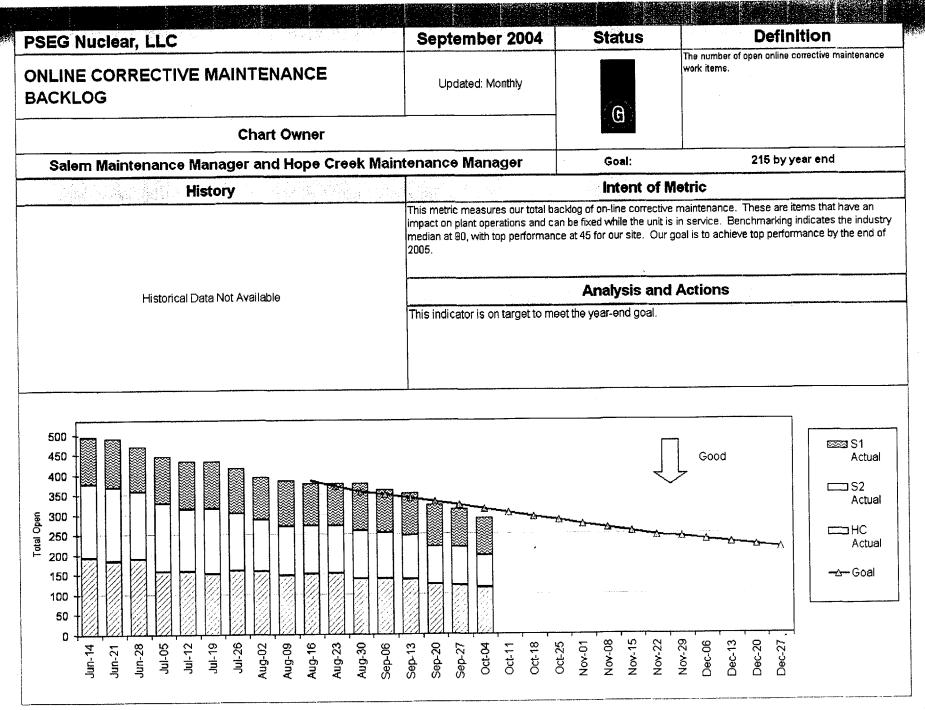
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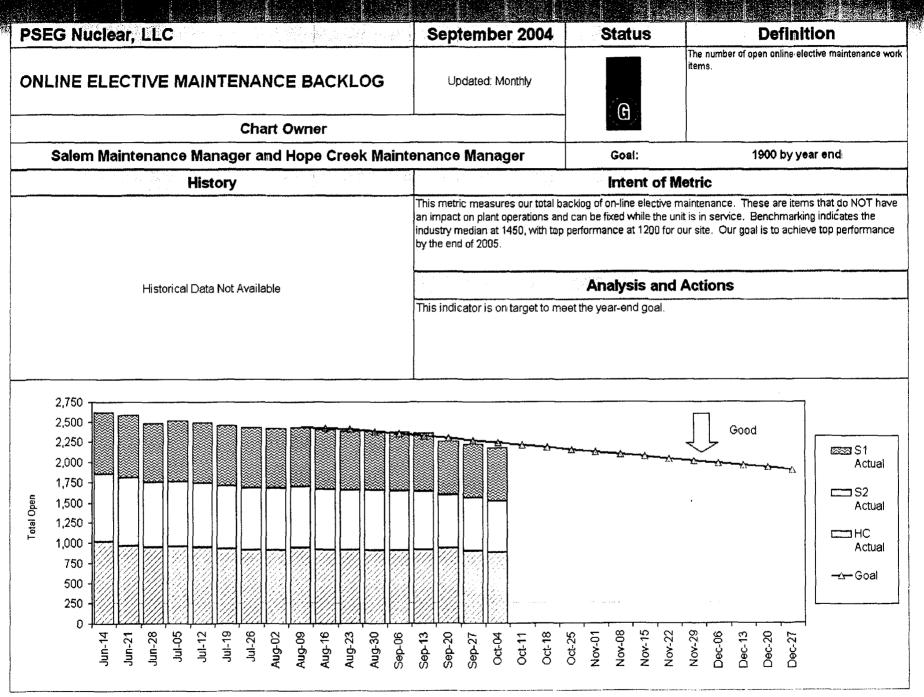
Apr

■ Monthly

Total

Dec





PSEG Nuclear, LLC		Se	eptembe	er 2004	Sta	atus	Definition
CORRECTIVE ACTION PR	OBLEM RESOLUTION		Updated: M		determined to be acceptable Closure Board review, base		The percent of corrective action closures determined to be acceptable by Corrective Action Closure Board review, based on the problem resolution criteria. The performance indicator is a
	Chart Owner						monthly value.
Correctiv	e Action Program Man	ager			G	oal:	95%
Histor	y				Inte	ent of i	Metric
		needs greate from the	attention. Ti r than or equ he notification	nis metric trac al to 95% Clo	cks the qualit sure Board a are not acce	y of the co acceptance	on Program (CAP) to identify an issue that prective actions that resulted with a goal of e rate, meaning the correct actions resulted e Board are not closed until the issue is
New Indicator	for 2004				Analys	sis and	Actions
				been achieve			completeness of corrective action closures. tance goal.
100% - 95% - 90% - 80% - 70% - Reporting / data entry starts in March 81% - 20% - 10% -	95% 95% 95% 447 425 457 89% 84% 82%	95% 353 86%	95% 420 95%	95% 401 94%	95%	95%	95% 750 Good Good - 550 Good - 550 Actual - 250 Number Reviewed - 50
0% - Jan Feb Ma	r Apr May Jun	Jul	Aug	Sep	Oct	Nov	Dec

DOEC M	Silva California Maria (Santania Santania - Albaria)			A STATE OF THE OWNERS	APPLICATION AND ASSESSMENT AND A			
roeu N	luclear, LLC					September 2004	Status	Definition
NUCLEA	AR CONDITIO	N REPOR	T ACTIV	TIES C	VERDUE	Updated: Monthly	R	Percentage of Nuclear Condition Report activities overdue on a monthly basis, measured as activities with an actual finish date
			Chart C	wner				occurring after the due date.
		Corrective	Action I	Program	Manager		Goal:	5%
		Histor	у				Intent of Me	tric
						Site personnel write a notificat that needs attention. This me measuring the percentage over	tric tracks the timeliness	ion Program (CAP) to identify an issu of our review and corrective actions, than or equal to 5%.
		New Indicator for	or 2004				Analysis and A	ctions
						expected because we chose	e to concentrate on CA	rerdue has not improved. This was P quality first, which has improved, as part of a methodical process
					····			
25% _T								
						Į	Good	
20% -						Ţ	Good	Monthly Overdue
20% -				8%	9%	11% 9%	Good	
Percentage Overdue 15% - 10% -				8%	9%	9%	Good	Overdue
20% -		Δ.	<u> </u>	8%		9%	Good	Overdue

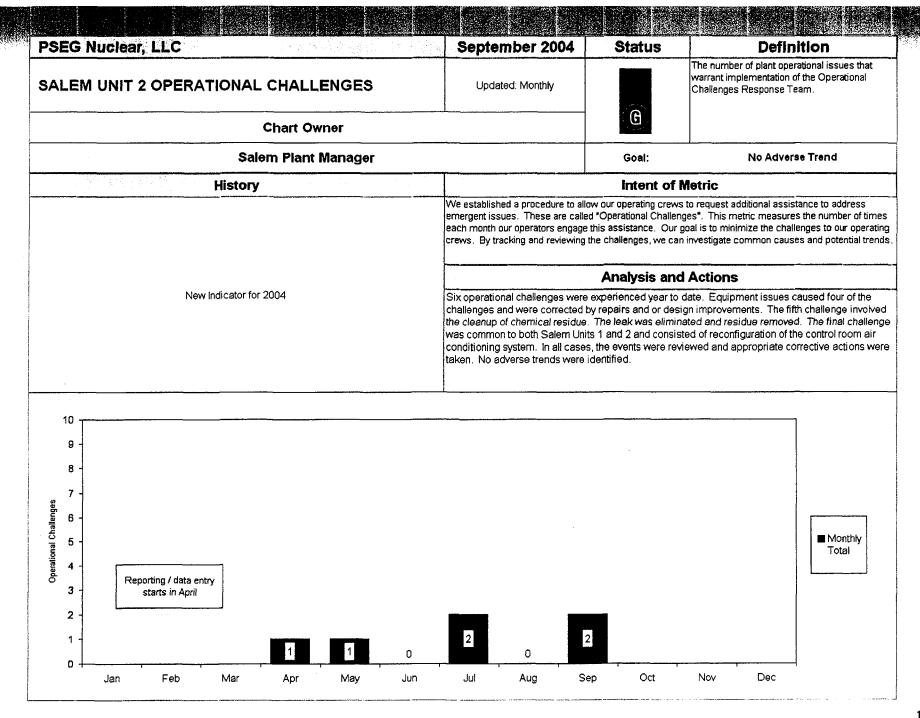
	and the second s		A Parada da Albanda da	See Section 1		para di Para d	100000000000000000000000000000000000000	12 July 1997	100000	Section of Lines of	
SEG Nu	ıclear, LLC				Sept	ember 200	4 Sta	atus		Defin	ition
	JCLEAR CONDITIONS WITH DU				Up	dated: Monthly		3	approvi		ate extensions clear Condition
		Chart	Owner								
	Co	rrective Action	Program Ma	anager			G	oal:		No Advers	se Trend
		History					Inte	nt of M	etric		
					needs att	onnel write a notific ention. This metric he number that hav t are extended, we	: looks at the tin ve a due date ex	neliness of dension, w	our review hich is allo	and corrective wed by our pro	e actions by ocess. By track
	Niso	Indicator for 2004					Analys	is and	Actions	S	
					concentr	d for this indicator ate on CAP qualit eliness as part of	y first, which h	as improv	ed, and we	e will now beg	
100			85				89]
Number of Extensions 0.04 0.05 0.05 0.05 0.05 0.05 0.05 0.05	Reporting / data er	ntry starts in May		71	67	69					■ Monthly Total
40 - 30 - 20 -											

SEG Nucle	ar, LLC		September 2004	Status	Definiti	
ALEM UNI	T 1 REPEAT MAINT	ENANCE ISSUES	Updated: Monthly		The number of repeat ma identified on safety related	
	Cha	art Owner		(a)		
	Corrective Acti	ion Program Manager	,	Goal:	No Adverse	Trend
	History			Intent of M	letric	· · · · · · · · · · · · · · · · · · ·
			This metric monitors the number of equipment. We track items that hat is a new metric to ensure we see a	ve been fixed and ne	ed to be reworked within twe	Ive months. T
	New Indicator for 2004			Analysis and	Actions	والمراجع والمراجع المراجع المر
			Review of the data for the past questions are specific component challenges returned the largest contributor. A review required.	eported as repeat n	naintenance indicates that v	raive issues a
30 -			specific component challenges re the largest contributor. A review	eported as repeat n	naintenance indicates that v	ralve issues a
30 7 25 -			specific component challenges re the largest contributor. A review	eported as repeat n	naintenance indicates that v	ralve issues a
25 -			specific component challenges re the largest contributor. A review required.	eported as repeat n	naintenance indicates that v	ralve issues a
25 -			specific component challenges re the largest contributor. A review required.	eported as repeat n	naintenance indicates that v	valve issues a
25 -			specific component challenges rethe largest contributor. A review required.	eported as repeat n	naintenance indicates that v	ralve issues a
25 - 20 -	Reporting / data er	ntry starts in July	specific component challenges rethe largest contributor. A review required.	eported as repeat n	naintenance indicates that v	valve issues as issued if
25 -	Reporting / data er	ntry starts in July	specific component challenges rethe largest contributor. A review required.	eported as repeat n	naintenance indicates that v	valve issues and if
Repeat Maintenance Issues		ntry starts in July Apr May Jun	specific component challenges rethe largest contributor. A review required.	eported as repeat n	naintenance indicates that v	valve issues and if

SE	G Nuc	elear, LLC	September 2004	Status	Definition
ALI	EM UI	NIT 2 REPEAT MAINTENANCE ISSUES	Updated: Monthly	(G)	The number of repeat maintenance issuidentified on safety related equipment.
		Chart Owner			
		Corrective Action Program Manag	er	Goal:	No Adverse Trend
		History		Intent of M	etric
				ive been fixed and ne	t fixed correctly the first time on safety-relat sed to be reworked within twelve months. T rrective action program improves
		New Indicator for 2004		Analysis and	Actions
			Review of the data for the past of	uarter does not indi	cate an adverse trend. Analysis of the
			specific component challenges r	eported as repeat r	
	30 —		specific component challenges r the largest contributor. A review	eported as repeat r	naintenance indicates that valve issues a
	30		specific component challenges r the largest contributor. A review	eported as repeat r	naintenance indicates that valve issues a
sanes	25 -		specific component challenges r the largest contributor. A review	eported as repeat r	naintenance indicates that valve issues a
nance Issues	25 -		specific component challenges rethe largest contributor. A review required.	eported as repeat r	naintenance indicates that valve issues a and corrective actions will be issued if
Repeat Maintenance Issues	25 -	Reporting / data entry starts in July	specific component challenges rethe largest contributor. A review required.	eported as repeat r	naintenance indicates that valve issues a and corrective actions will be issued if
Repeat Maintenance Issues	25 -	Reporting / data entry starts in July	specific component challenges rethe largest contributor. A review required.	eported as repeat r	naintenance indicates that valve issues a and corrective actions will be issued if

SEG Nuclear, LLC	September 2004	Status	Definition
OPE CREEK REPEAT MAINTENANCE ISSUES	Updated: Monthly		The number of repeat maintenance iss identified on safety related equipment.
Chart Owner		(B)	
Corrective Action Program Manager		Goal:	No Adverse Trend
History		Intent of M	
	equipment. We track items that have is a new metric to ensure we see a	ve been fixed and ne	t fixed correctly the first time on safety-related to be reworked within twelve months. Trective action program improves
New Indicator for 2004		Analysis and	Actions
	Review of the data for the past questions specific component challenges recomponent trends evident.	arter does not indi- ported as repeat n	cate an adverse trend. Analysis of the naintenance indicates no specific
30			
25 -			
\$ 20 -			[
			■Monthly
ance I	_		
To the starts in July Reporting / data entry starts in July			Actual
Reporting / data entry starts in July			
Reporting / data entry starts in July	15 13 11		
	15 13 11		

CONTRACTOR OF THE PARTY OF					The state of the s	Status Definition		
SEG N	Nuclear, LLC			September 2004	4 Status			
ALEM	I UNIT 1 OPERA	TIONAL CHALLEN	NGES	Updated: Monthly	operational issues that ion of the Operational se Team.			
		Chart Owne	ər		(G)			
		Salem Plant Ma	nager	Goal: No Adverse Tre				
		History			Intent of	Metric		
				We established a procedure emergent issues. These are each month our operators en crews. By tracking and review	called "Operational Challe	inges". This metric mean	sures the number of tin challenges to our opera	
					Analysis an	d Actions		
				performance of station battle common to both Salem Uni conditioning system. In bot	ts 1 and 2 and consisted h cases the events were	of reconfiguration of th	e control room air	
				were taken. No adverse tre	ends were identified.	to the state of th		
10 9 - 8 7 - 6 5 - 5 - 5 - 5 - 5 - 5 - 5 - 5 - 5 -				were taken. No adverse tre	nas were identified.		■ Monthly Total	
9 - 8 - 7 - 6 - 6 - 6 - 6 - 6 - 6 - 6 - 6 - 6	Reporting / data entry starts in April	у 0	0 0	were taken. No adverse tre	nas were raenuriea.			

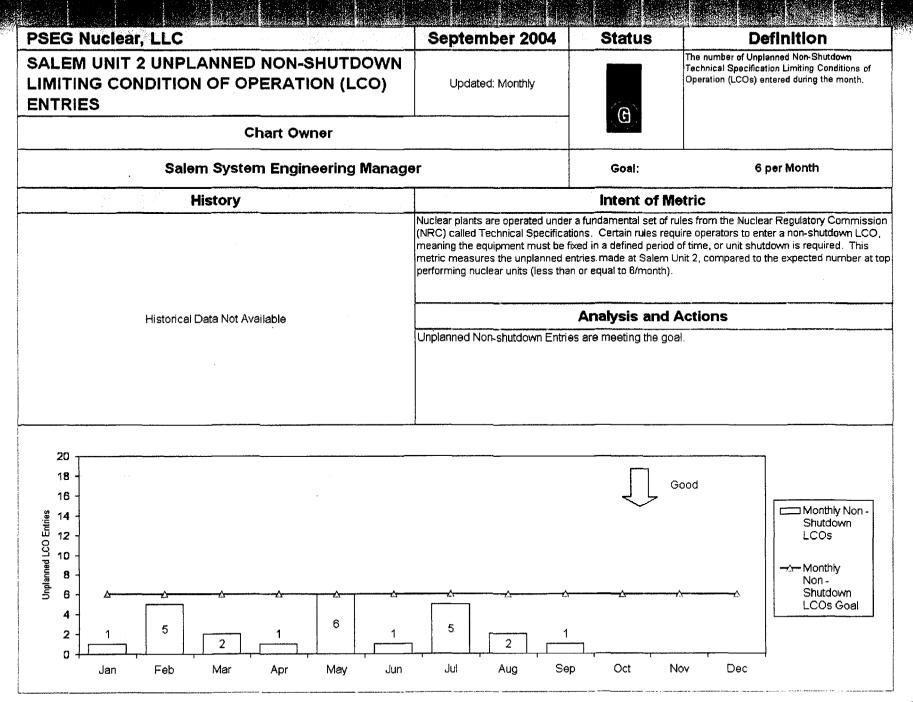


SEG	Nucle	ar, LLC					Septen	nber 2004					
OPE	OPE CREEK OPERATIONAL CHALLENGES Chart Owner Hope Creek Plant Manager History						CHALLENGES Updated: Monthly					The number of plant operational issues that warrant implementation of the Operational Challenges Response Team.	
***************************************							Goal: No Adverse Tren						
									Intent of	Metric			
							emergent issu each month ou	ed a procedure to allo les. These are callet ur operators engage cking and reviewing t	l "Operational Challe this assistance. Ou	nges". This goal is to m	metric measu inimize the ch	res the number of tir allenges to our opera	
									Analysis an	d Action	ns		
		New Indicator for 2004					deficiencies t	nal challenges were that were corrected line, and the remain	by replacement or	epair. One	challenge inv	rolved instability of the Although a trend	
	·							shed, the events we			rrective actio		
10 -											rrective actio		
9 - 8 -											errective actio		
9 - 8 - 7 -											errective actio		
9 - 8 - 7 -											errective actio		
9 - 8 - 7 -		Reporting / data entr starts in April	у					shed, the events we			errective actio	ns were taken. ■ Monthly	
Operational Challenges 2			у		0	0					errective actio	ns were taken. ■ Monthly	

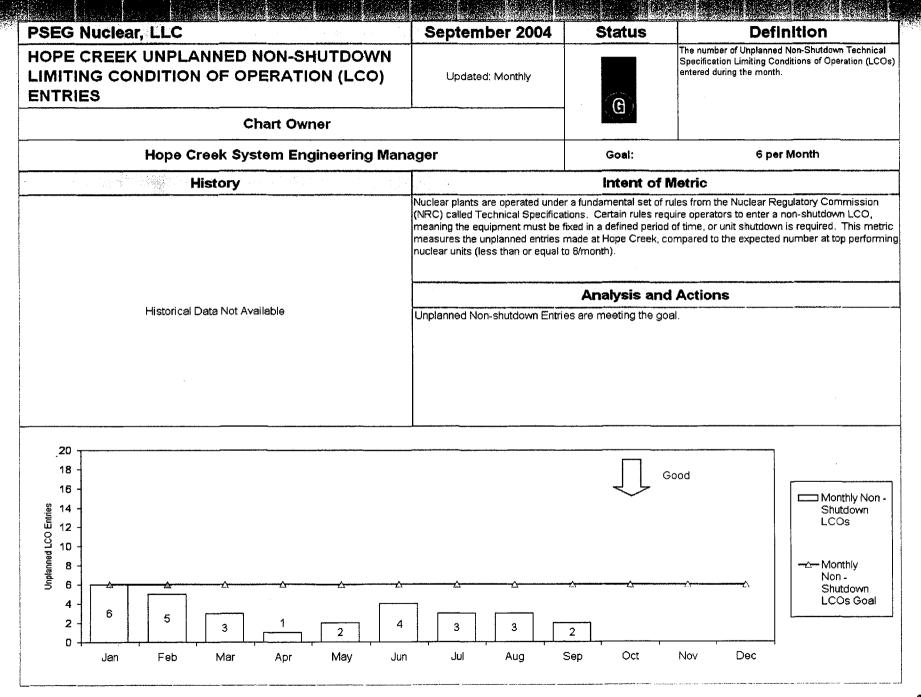
Barbin. El accon	la de la lace	and Daniel		iosa en estrado	100		والتعايز ويحتملنان والمتحادات		Stat			Definition
PSEG Nuc	lear, LLC	·				Sept	ember	2004	Stati	us	The number of	f Unplanned Shutdown Technical
	ALEM UNIT 1 UNPLANNED SHUTDOWN IMITING CONDITION OF OPERATION (LCO) NTRIES						dated: Mon	ithly	R		Specification	Limiting Conditions of Operation ed during the month.
	Chart Owner											
	Sa	lem Syst	em Engi	neering l	Manag	er			Goa	t:		2 per Month
		History								nt of M		
						(NRC) cal meaning t	led Technic he equipme asures the	al Specificat nt must be fi unplanned ei	ions. Certain xed in a defin ntries made a n or equal to 2	rules requed period of the second of the sec	ire operators of time, or uni nit 1, compar	Nuclear Regulatory Commission to enter a shutdown LCO, it shutdown is required. This red to the expected number at top
	Historio	al Data Not /	Available			Analysis and Actions During the third quarter, there were fourteen shutdown limiting conditions of operation five caused by issues associated with the containment fan cooling units (CFCUs) (fact be eliminated by the CFCU closed-loop cooling project); two associated with batteries other associated with maintenance.					units (CHCUS) (factors that will	
10 8 -											Good	Monthly Shutdown LCOs
Unplanned LCO Entries	4		— <u></u>			6	6		<u>&</u>	Δ	·Δ	→ Monthly Shutdown LCOs Goal
2 - 3		1	0	2	2			2				

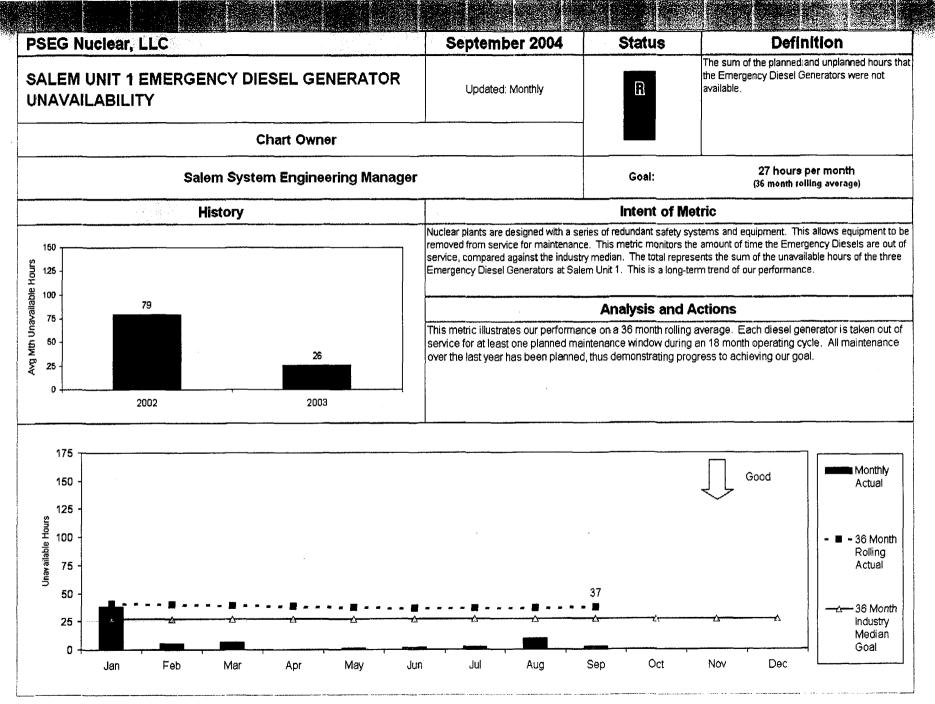
			in Line and the second second
PSEG Nuclear, LLC	September 2004	Status	Definition
SALEM UNIT 1 UNPLANNED NON-SHUTDOWN LIMITING CONDITION OF OPERATION (LCO) ENTRIES	Updated: Monthly	G	The number of Unplanned Non-Shutdown Technical Specification Limiting Conditions of Operation (LCOs) entered during the month.
Chart Owner			
Salem System Engineering Manage	er	Goal:	6 per Month
History		Intent of I	
	(NRC) called Technical Specificati	ons. Certain rules re ked in a defined perio ntries made at Salem	rules from the Nuclear Regulatory Commission quire operators to enter a non-shutdown LCO, d of time, or unit shutdown is required. This Unit 1, compared to the expected number at top
Historical Data Not Available		Analysis and	d Actions
	A multi-year capital improvement instrumentation issues were add	it project is underwa	due to monitoring and instrumentation issues. y to upgrade the monitors. Nuclear afuel outage.
20 18 16 14 12 07) paurus 8 4 2 5 3 5 5 5	4 5		Good ☐ Monthly Non - Shutdown LCOs — Monthly Non - Shutdown LCOs Goal
Jan Feb Mar Apr May Jun	Jul Aug Sep	Oct Nov	Dec

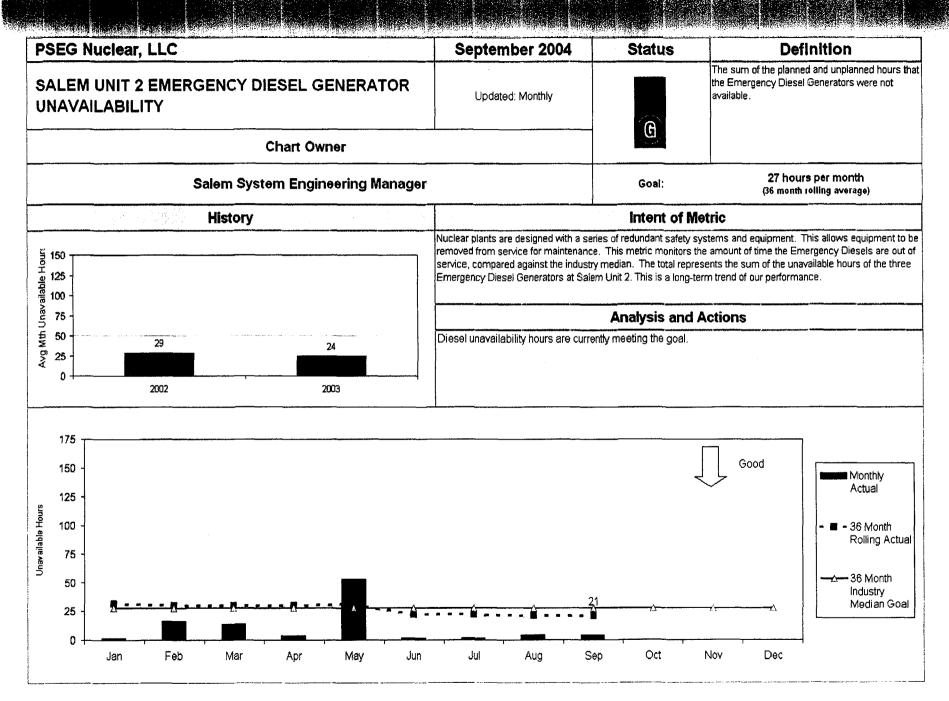
PSEG Nuclear, LLC	September 2004	Status	Definition	
SALEM UNIT 2 UNPLANNED SHUTDOWN LIMITING CONDITION OF OPERATION (LCO) ENTRIES	Updated: Monthly	The number of Unplanned Shutdown Tech Specification Limiting Conditions of Opera (LCOs) entered during the month.		
Chart Owner				
Salem System Engineering Mana	ger	Goal:		
History		Intent of N		
	(NRC) called Technical Specificati meaning the equipment must be fit	ons. Certain rules re xed in a defined perion ntries made at Salem	rules from the Nuclear Regulatory Commission quire operators to enter a shutdown LCO, d of time, or unit shutdown is required. This Unit 2, compared to the expected number at to	
Historical Data Not Available		Analysis and	Actions	
10			7	
8 -		G	ood	
			I I I	
d LCO Entries			Monthly Shutdown LCOs	
Unplanned LCO Entries			Shutdown LCOs	
OCT par	2 1 1	Δ	Shutdown LCOs	



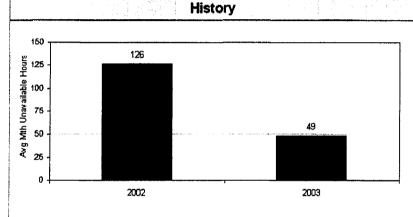
PSFG	Nuclear	LLC	Service Control of the Control of th			September 200	4 Status		Def	inition
PSEG Nuclear, LLC HOPE CREEK UNPLANNED SHUTDOWN LIMITING CONDITION OF OPERATION (LCO) ENTRIES						Updated: Monthly	R	The number of Unplanned Shutdown Te Specification Limiting Conditions of Ope		ed Shutdown Technical onditions of Operation (LCC
			CI	hart Own	er					
Hope Creek System Engineering Mana					ineering Ma	nager	Goal:		2 per Month	
		H	istory				Intent o	f Metric		
						Nuclear plants are operated (NRC) called Technical Spetthe equipment must be fixed measures the unplanned entitle of the nuclear units (less than or ed)	ifications. Certain rules in a defined period of time ries made at Hope Creek	require operat e, or unit shut	tors to enter a tdown is requi	a shutdown LCO; meani ired. This metric
							Analysis aı	nd Action	ns	
		Historical D	ata Not Ava	ailable		Challenges with the service multi-year capital improven				
		Historical D	ata Not Ava	ailable						
Entries	-	Historical D	ata Not Ava	ailable						
ntries 88	6	Historical D	ata Not Ava	ailable	4 5	multi-year capital improven		ce water sys		developed.







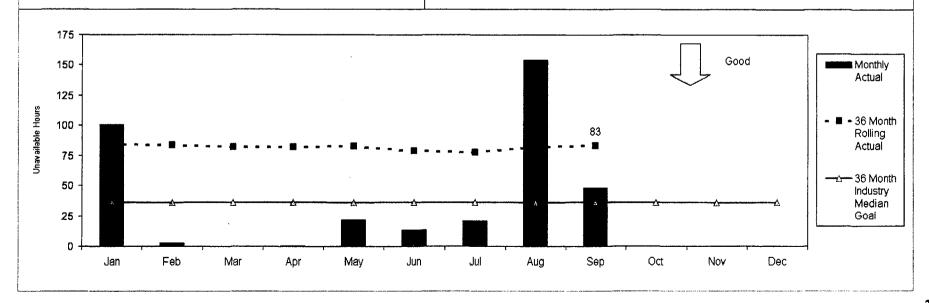
PSEG Nuclear, LLC September 2004 **Status Definition** The sum of the planned and unplanned hours that HOPE CREEK EMERGENCY DIESEL GENERATOR the Emergency Diesel Generators were not R Updated: Monthly available. **UNAVAILABILITY Chart Owner** 36 hours per month Hope Creek System Engineering Manager Goal: (36 month rolling average) Intent of Metric



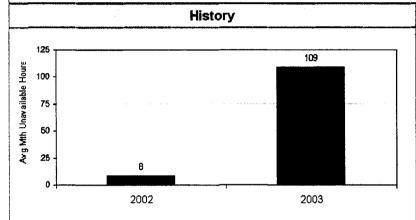
Nuclear plants are designed with a series of redundant safety systems and equipment. This allows equipment to be removed from service for maintenance. This metric monitors the amount of time the Emergency Diesels are out of service, compared against the industry median. The total represents the sum of the unavailable hours of the four Emergency Diesel Generators at Hope Creek. This is a long-term trend of our performance.

Analysis and Actions

This metric is tracking above goal due to three unplanned maintenance windows in 2002. All maintenance performed this year, with the exception of thirty hours, has been planned maintenance designed to improve system reliability.



PSEG Nuclear, LLC September 2004 Status **Definition** The sum of the planned and unplanned hours that SALEM UNIT 1 AUXILIARY FEEDWATER SYSTEM the Auxiliary Feedwater Systems were not R Updated: Monthly available. **UNAVAILABILITY Chart Owner** 11 hours per month Salem System Engineering Manager Goal: (36 month rolling average)

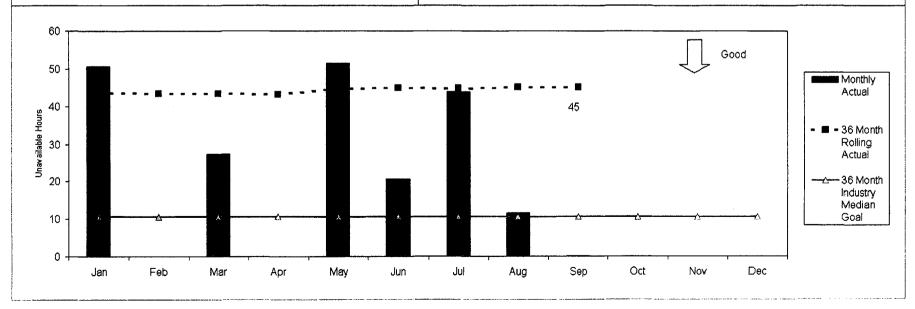


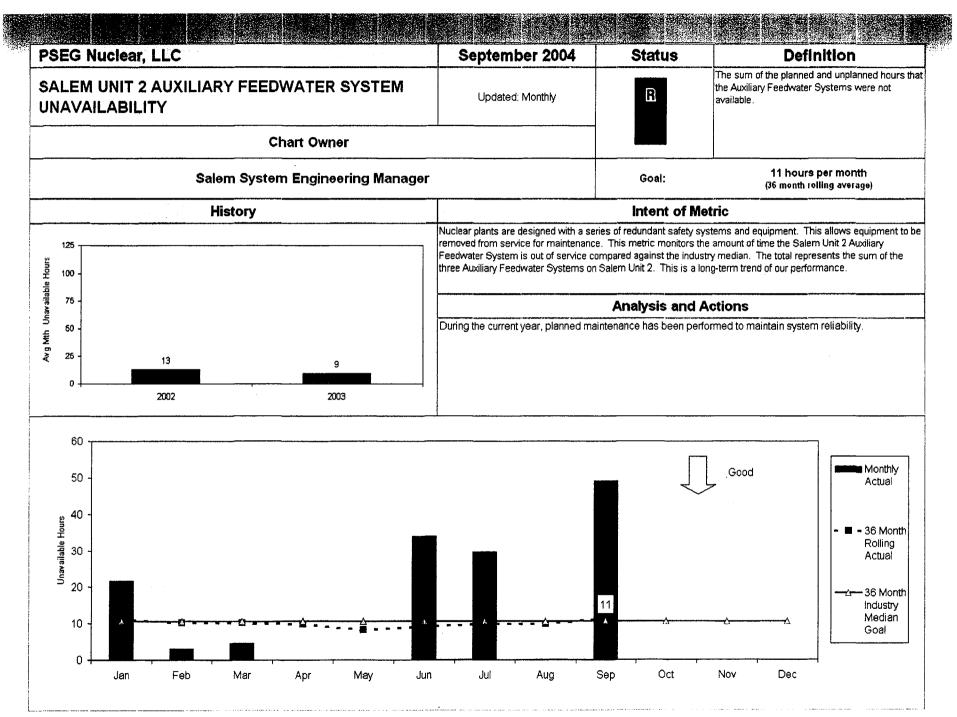
Nuclear plants are designed with a series of redundant safety systems and equipment. This allows equipment to be removed from service for maintenance. This metric monitors the amount of time the Salem Unit 1 Auxiliary Feedwater System is out of service compared against the industry median. The total represents the sum of the three Auxiliary Feedwater Systems on Salem Unit 1. This is a long-term trend of our performance.

Intent of Metric

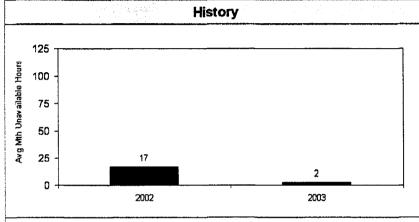
Analysis and Actions

This metric is tracking above goal due to one unplanned maintenance window in 2003 and emergent and planned maintenance on the steam admission valve on the turbine driven auxiliary feedwater pump in 2004. Additional maintenance on this system is planned. Testing and monitoring will be performed to ensure that the corrective actions are effective.





PSEG Nuclear, LLC HOPE CREEK RESIDUAL HEAT REMOVAL SYSTEM UNAVAILABILITY Updated: Monthly Chart Owner Hope Creek System Engineering Manager September 2004 Updated: Monthly Updated: Monthly Goal: 12 hours per month (36 month rolling average)

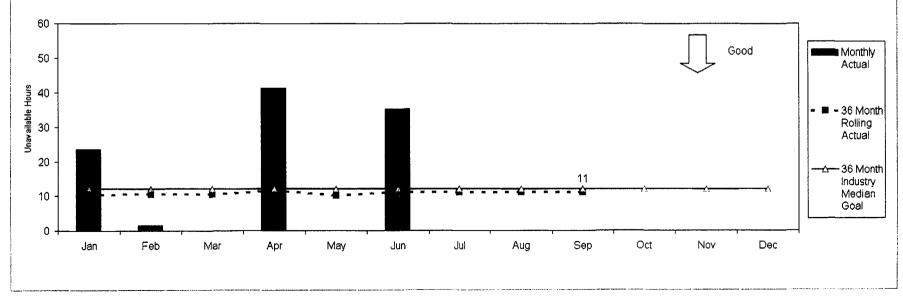


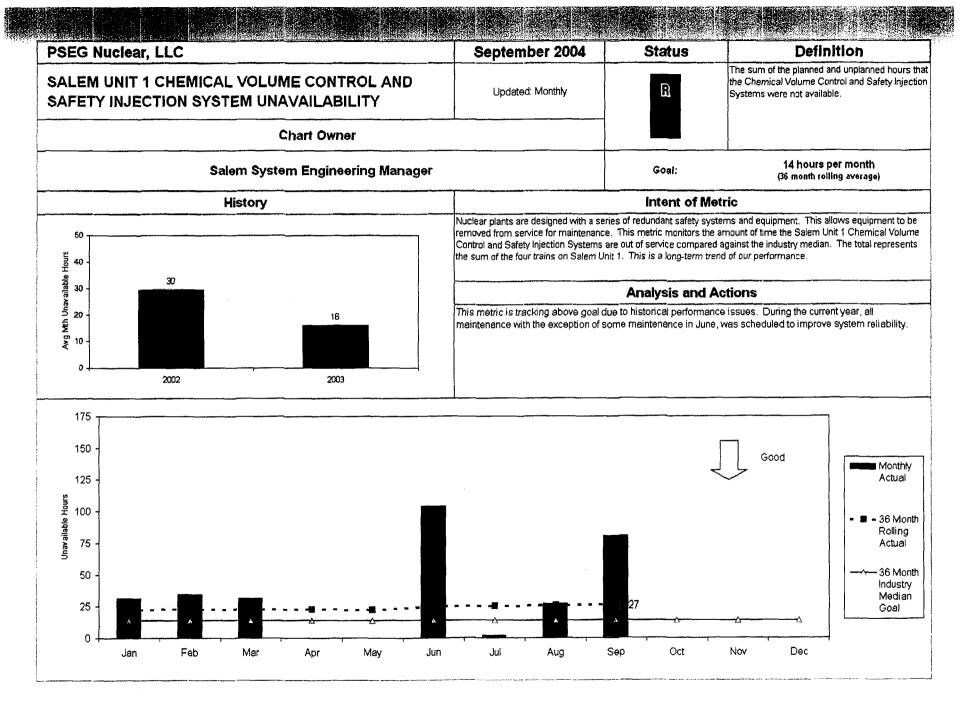
Nuclear plants are designed with a series of redundant safety systems and equipment. This allows equipment to be removed from service for maintenance. This metric monitors the amount of time the Hope Creek Residual Heat Removal Systems are out of service compared against the industry median. The total represents the sum of the both Residual Heat Removal trains at Hope Creek. This is a long-term trend of our performance.

Intent of Metric

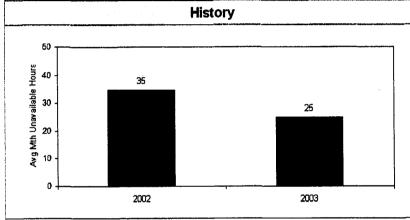
Analysis and Actions

During the current year, planned maintenance has been performed on this system to meet goal.





September 2004 **PSEG Nuclear, LLC Status** Definition The sum of the planned and unplanned hours that SALEM UNIT 2 CHEMICAL VOLUME CONTROL AND the Chemical Volume Control and Safety Injection R Updated: Monthly Systems were not available. SAFETY INJECTION SYSTEM UNAVAILABILITY **Chart Owner** 14 hours per month Salem System Engineering Manager Goal: (36 month rolling average)



Nuclear plants are designed with a series of redundant safety systems and equipment. This allows equipment to be removed from service for maintenance. This metric monitors the amount of time the Chemical Volume Control and Safety Injection Systems are out of service compared against the industry median. The total represents the sum of the four trains on Salem Unit 2. This is a long-term trend of our performance.

Intent of Metric

Analysis and Actions

This metric is tracking above goal due to historical performance issues. During the current year, all maintenance was scheduled to improve system reliability.

